Cancel Registration

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Cancel RegistrationFind Member > Activities > Select Activity > Cancel

- 1. Find member
- 2. Click **Activities**
- 3. Click on the row of the activity being cancelled.
- 4. Click Cancel link
- 5. Choose cancellation reason from drop down list.
- 6. Change cancellation date, if needed
 - For programs and other one time fee activities, leave the cancellation date as today
 - For activities with recurring billing, change cancellation date to last day of the member's final billing cycle. Any future sales already created beyond the cancellation date will automatically be reversed.
- 7. Leave the Cancel Sales Transactions selection as is unless instructed otherwise
- 8. Click **Save**