Cancel Membership

Last Modified on 01/14/2025 3:10 pm EST

Cancel Membership Find Member > Activities > Membership Activity

- 1. Click Find Member and search for a member.
- 2. Click Activities.
- 3. Click on the row of the **membership** type the individual is canceling.
- 4. Click the Cancel link.
- 5. Choose a reason for cancellation from the dropdown list.
- 6. Change cancellation date if needed
 - Change the cancellation date to the last day of the member's final billing cycle. Any future sales already created beyond the cancellation date will automatically be reversed.
- 7. Leave the Cancel Sales Transactions selection as is unless instructed otherwise.
- 8. Click Save.