Sell Membership

Last Modified on 01/14/2025 3:21 pm EST

Sell Membership

Find Member > Add Individual (if necessary) > Access Account > Offerings

- 1. Find or add a member.
- 2. Add family members, if applicable.
- 3. Hover over **Offerings** and click **Membership.** Then, choose a membership type.
- 4. Click **Add** on the selected membership.
 - a. Change the start date if not today.
 - b. Select a modifier if applicable.
 - c. Select price frequency (monthly, quarterly, biannually or annually).
- 5. Click Add.
- 6. If Done (not adding additional programs or items), Go to Cart.
- 7. Review Information in the cart for accuracy (Dates, Branch, Amounts, Forms).

a. The Draft Date will default to the next closest draft date. If the member wants to change the draft date, Click **Recurring Billing** and Change the next sale date to the desired date. The pro-rate due today will be updated accordingly.

b. Forms - Complete any forms required. If an error message displays under forms (red triangle), return to the form to correct errors.

8. Click Proceed to Checkout.

9. Select Payment Method.

a. If none is selected, click **Change**. You can choose a payment method or add a new one. Proceed to Payment will appear if a new method needs to be added. Finish entries on this page before proceeding to Payment. This allows entry of the new payment method before finalizing the order.

b. If the recurring payment method differs from the cart, go to Recurring Billing > Payment Method and select it from the drop-down menu.

- 10. Enter a promo code in the promo code box, and click **Apply**, if applicable.
- 11. Click Finalize Order, then Click Yes, Finalize my Order.
- 12. Send Receipt.
 - a. Email (preferred) and Choose the correct address.
 - b. If a printed receipt is desired, click **Print** and select **Window Envelope**.
- 13. Return to Profile and click the **Profile link**.
 - a. Take member photo(s) if not on file. Click the Camera Icon under Profile Picture/Space and

click Take Photo.

b. Edit the Personal Info Access ID if not on file and add Bar Code (will change to Allow Access).